

Helping Inspire Gifts of Hope, Trust,
and Service

LOCAL RESOURCES



For PDF
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ANIMAL ASSISTANCE

ARF/Humane Society of Jackson County, NC

For low cost Spay/Neuter clinics, adoption services, and resources

Address: PO Box 298 50 Railroad St, Sylva, NC 28779

Phone: (877) 273-5262

Website: <https://arfhumane.org/>

Catman2 Shelter

For cat adoptions, spay/neuter and other pet resources, some wildlife rehab

Phone: (828) 293-0892

Address: 635 Bo Cove Rd, Cullowhee, NC 28723

Website: www.catman2.org

Brother Wolf Mobile Clinic (Fido Fixers)

For spay/neuter and vet services to local areas on occasion

Phone: 828-490-1578

Email: mobileclinic@bwar.org

Website: www.bwar.org

County Zoned Animal Shelters

For pet adoptions and to surrender a cat or dog, to report a lost/stolen pet, to report animal neglect/cruelty, and to provide pet resources and rescue contacts to the local community.

CHILDCARE

Blue Ridge School Pre-K Pilot Program

A pilot program integrating children as young as 3 years old

Address: 95 Bobcat Dr. Cashiers, NC 28717

Phone: 828-743-2646

Jackson County Family Resource Center: Respite Program

For Respite Voucher and Family Rest Stop Programs

Address: 1528 Webster Rd. Webster, NC 28788

Phone: 828-586-2845

Jackson County Pre-K Programs

Partners with NC Preschool office and offers placement as young as 3 years old in Jackson County schools. Applications are based on income, IEP plans, military status, homelessness, etc. Priority is based on need and multiple criteria.

Address: 398 Hospital Rd. Sylva, NC 28779

Phone: 828-586-2311

Mountain Projects: Head Start Program

Address: Sylva Center: 453 Fairview Rd. Sylva, NC 28779

Cullowhee Center: 69 Cordelia Camp Building, Cullowhee, NC 28723

Phone: 828-456-4546

CHILDREN SUPPLIES

Baby Equipment & Resources (B.E.A.R.) Closet

Serves children and infants up to 5 years of age. They offer clothes, diapers (24), wipes, and equipment (strollers, bouncy seats, cribs, etc.) depending on the availability of resources. No income information, everything is free. Families can come once a month.

Address: 2530 Crymes Cove Rd. Waynesville, NC 28786

Phone: 828-400-1358

Hours: Open the first and third Thursday of each month from 2:30pm-5:30pm.

North Hazelwood Baptist Church (Baby Ministry)

A "no questions asked" drive for diapers (typically up to size 5) & infant and toddler clothes. They also organize community yard sales for discounted baby and children's items.

Address: 809 Hazelwood Ave. Waynesville, NC 28786

Phone: 828-456-9434

Hours: Every third Saturday of the month

Catholic Charities of Charlotte (in Asheville)

Food and Clothing assistance and can provide diapers with some basic requested information.

Address: 50 Orange St. Asheville, NC 28801

Phone: 828-255-0146

CHILDREN SUPPLIES

Macon County for Progress - Project Love

Provides diaper drives, baby wipes, and feminine hygiene products.

Address: 82 East Orchard View Lane, Franklin, NC 28744

Phone: 828-524-4471

Nurse Family Partnership

Offers support and resources to new and expecting mothers. They can provide diapers, formula, and occasional childcare.

Jackson, Macon, Haywood, & Swain Counties

Mailing Address: PO Box 250 Webster, NC 28788

Sylva Office: 828-586-5561

Eastern Band of Cherokee Indians NFP

Mailing Address: PO Box 666 Cherokee, NC 28719

Sylva Office: 828-359-6250

CHILDREN SUPPLIES

Dolly Parton's Imagination Library

Receive a free book each month for a child under 5 years old

Website: www.imaginationlibrary.com

Medicaid

May be able to cover diapers if the child is 3 years of age or older and the guardian can provide a doctor-ordered prescription to an incontinence provider such as AeroFlow. Please contact your medicaid provider or care manager for more details.

CLOTHING

Great Smokies Health Foundation

Partners with HIGHTS and AWAKE to provide vouchers for their thrift store

Address: 966 Skyland Dr. Sylva, NC 28779

Phone: 828-586-7470

Habitat for Humanity

Address: 1315 W. Main St. Sylva, NC 28779

Phone: 828-586-1800

Ochre Hill Baptist Church (The Lord's Closet)

Ochre Hill Baptist Church is in Sylva, NC. Ochre Hill hosts The Lord's Closet every 4th Wednesday of the month from 5-7pm. The Lord's Closet provides free clothing and food to anyone who comes. Ochre Hill will also open The Lord's Closet during other days of the month upon request.

Address: 14 Norman Dr. Sylva, NC 28779 (On US 74 East, Between Sylva and Balsam)

Hours: Every 4th Wednesday of the month from 5-7 pm.

Phone: Sheryl at 828-507-5399

CLOTHING

Pathways

Address: Jackson Plaza (By the Bowling Alley in Sylva)

Phone: 828-631-5533

Salvation Army

Serves all of Western North Carolina for Food, Clothes, Utility and Rent Assistance

Address: 290 Pigeon St. Waynesville, NC 28786

Phone: 828-456-7111

Sylva Linings Thrift Store

Sylva Linings is a thrift and resale store in Sylva, NC. Sylva Linings partners with Mountain Projects, Inc. to ensure that everyone in the community has suitable clothing, furniture, and other household items. Partners with AWAKE to provide vouchers for their thrift store.

Address: 1264 W Main St. Sylva, NC 28779

Phone: 828-586-9737

Teen Challenge of the Smokies

Address: 4812 US-441 Sylva, NC 28779

Phone: 828-586-9966

DOMESTIC VIOLENCE

Center for Domestic Peace

(For safety planning, assistance with protection orders, legal advocacy and ongoing case management)

Address: 154 Medical Park Loop, Sylva NC 28779
24/7 Crisis Line: 828-586-1237
Website: cdpjaxcountync.org

REACH of Macon County

(Domestic Violence Shelter)

Jackson County Office and 24/7 Hotline:
Phone: 828-586-8969
Macon County Office and 24/7 Hotline:
Phone: 828-369-5544

AWAKE

For Child Advocacy and victims of child abuse

Address: 20 Colonial Square, Sylva, NC 28779
Phone: 828-586-3574

DOMESTIC VIOLENCE

Ernestine Walkingstick

(Domestic Violence Shelter)

Phone: 828-359-6180

24/7 Crisis Hotline: 828-488-5527

Helpmate

(Domestic Violence Shelter)

24/7 Hotline: 828-254-0516

Qualla Safe

Domestic Violence Help, Childcare Assistance

Phone: 828-488-9038

Crisis Hotline: 828-488-6809

DISABILITIES

Children's Developmental Services Agency

Address: 87 Bonnie Lane, Sylva NC 28779
Phone: Melissa Shuler - 828-631-9200 ext. 104

Full Spectrum Farms

Helping people with autism spectrum disorder thrive

Address: 1185 Wayehutta rd. Cullowhee, NC 28723
Phone: 828-293-2521
Email: hello@fullspectrumfarms.org

Pathways for the Future "Disability Partners"

Address: 525 Mineral Springs Dr. Sylva, NC 28779
Phone: 828-631-1167

Region A Partnership for Children: Family Support Network

Address: 116 Jackson St. Sylva, NC 28779
Sylva Office: (828) 586-0661
Phone: Jody Miller (Family Support Network Coordinator) 828-506-6111

EDUCATION

Jackson County Public Library - Adult Services

Address: 310 Keener St. Sylva NC 28779

Phone: 828-586-2016

Lyndon B. Johnson Job Corps

Address: 3170 Wayah Rd. Franklin, NC 28734

Phone: 828-524-4446

Oconaluftee Job Corps

Address: 502 Oconaluftee Job Corps Rd, Cherokee, NC 28719

Phone: 828-497-5411

Mountain Projects

(For GED Completion Program)

Address: Sylva: 154 Medical Park Loop, Sylva, NC 28779

Waynesville: 2177 Asheville Rd. Waynesville, NC 28786

Phone: Sylva: (828) 586-2345

Waynesville: (828) 452-1447

EDUCATION

Parents as Teachers Program: Region A Partnership for Children

Address: 116 Jackson St. Sylva, NC 28779

Phone: 828-586-0661

Workforce Innovation and Opportunity Act (WIOA)

For GED/HISET Completion

Email: **Adult Program** - sierra.bates@ncworks.org

Youth - Jackson, Macon, Swain Program - samoxendine@hights.org

Youth - Tri-County Program - sharee@hights.org

Youth - Haywood Program - nmedford@haywood.k12.nc.us

Workforce Preparedness Project [HIGHTS]

For 16-24 years of age who have a high school diploma and are seeking assistance and support for secondary education.

Phone: (828) 734-1183

Email: carolinewilliamson@hights.org

Website: www.hights.org

EDUCATION

Uncomplicated Kitchen

For educational outreach to teach community members how to plan meals, shop for ingredients, and cook healthy, simple, and affordable recipes.

Mailing Address: P.O. Box 2093 Sylva, NC 28779

Website: www.uncomplicatedkitchen.org

HEALTH CARE

Blue Ridge Family Health

(All ages and insurances accepted)

Address: 293 Hospital Rd. Sylva, NC 28779

Phone: (828) 477-4334

ECU School of Dental Medicine: Dental Clinic

(Dental Care is provided at a 30% reduced cost. Medicaid and Dental Insurance accepted.)

Address: 316 County Services Park, Sylva, NC 28779

Phone: (828) 586-1200

Jackson County Department of Public Health

Address: 538 Scotts Creek Rd. Suite 100, Sylva, NC 28779

Phone: (828) 586-8994

Vecinos

Health Outreach for Agriculture and Farm Laborers, and Community Health Outreach

Address: 3971 Little Savannah Rd. 173, Cullowhee, NC 28723

Phone: (828) 293-2274

HOUSING

Habitat for Humanity

(For Homeownership application and Home Repair application)

Phone: 828-524-5273

Habitat for Humanity

(For Sylva Restore)

Address: 1315 W. Main St, Sylva, NC 28779

Phone: (828) 586-1800

Habitat for Humanity

(For Waynesville Restore)

Address: 331 Walnut St. Ste 1, Waynesville, NC 28786

Phone: (828) 246-9135

HERE in Jackson County

For Temporary Emergency Housing

Address: 77 Eastgate Dr. Sylva, NC 28779

Phone: (828)477-4946

HOUSING

Jackson County Housing Assistance

Address: 401 Grindstaff Cove Road, Sylva, NC 28779

Phone: 828-631-2292

Office Hours: Monday through Thursday - 8:00am-5:00pm

Closed from 12:00pm until 1:00pm for lunch)

For more information or to get housing assistance, please contact:

Nancy Crawford, Housing Specialist

E-mail: nancycrawford@jacksonnc.org

Rita McConnell, Housing Specialist

E-mail: ritamcconnell@jacksonnc.org

Mountain Projects (Sylva Location)

Address: 154 Medical Park Loop, Sylva, NC 28779

Phone: (828) 586-2345

Smoky Mountain Housing Partnership

(An Affordable Housing division of Mountain Projects dedicated to helping with homeownership)

Address: 2177 Asheville Rd. Waynesville, NC 28786

Phone: 828-452-1447

FOOD ASSISTANCE

Healthy Opportunities Pilot Program

(A new NC state Pilot Program to offer food boxes and mileage reimbursement to participants who have specific Medicaid plans as health insurance)

For more information, Please Contact an Eligible Health Insurance Provider:

AmeriHealth Caritas
855-375-8811

United Healthcare
800-349-1855

Healthy Blue
(Blue Cross Blue Shield)
844-594-5070

Wellcare of NC
866-799-5318

Covenant Christian Church Food Ministry

Address: 486 Fairview Rd. Sylva, NC 28779
Phone: (828) 586-0199

Community Table

Address: 23 Central St. Sylva, NC 28779
Phone: (828) 586-6782
Email: CTofJackson@gmail.com

FOOD ASSISTANCE

Cullowhee Community Garden

Offers space to grow your own produce and may offer occasional gardening workshops

Phone: 828-586-8994

Jackson County Department of Social Services

(For WIC and Food Stamps)

Address: 15 Griffin St. Sylva, NC 28779

Phone: (828) 586-5546

Little Free Pantry

24/7 food pantry

Address: 31 Allen St. Sylva, NC 28779

(In front of Lifeway Community Church)

Ochre Hill Baptist Church

For Drive-thru Dinners

Address: 14 Norman Dr. Sylva, NC 28779 (On US 74 East, Between Sylva and Balsam)

Phone: 828-586-4651

FOOD ASSISTANCE

Salvation Army

Serves all of Western North Carolina for Food, Clothes, Utility and Rent Assistance

Address: 290 Pigeon St. Waynesville, NC 28786

Phone: 828-456-7111

United Christian Ministries of Jackson County, Inc.

Address: 191 Skyland Dr. Sylva, NC 28779

Phone: (828) 586-8228

Cornbread and Roses

Offers a food pantry at their Sylva Location

Address: 1294 Savannah Dr. Sylva, NC 28779

Phone: (828) 283-0235

Website: www.cbrcounseling.org

LEGAL SERVICES

Center for Domestic Peace

(For safety planning, assistance with protection orders, legal advocacy, and ongoing case management)

Address: 154 Medical Park Loop, Sylva NC 28779

24/7 Crisis Line: 828-586-1237

Website: cdpjaxcountync.org

Pisgah Legal Services

Provides free legal services to help children and families stabilize housing and avoid homelessness, access affordable health care, increase their incomes with child tax credits and other means, and stop interpersonal violence.

Waynesville Office: 419 N. Haywood St. Waynesville, NC 28786

Franklin Office: 93 Church St., Suite 206 Franklin, NC, 28734

Toll Free Phone Number: 1-800-489-6144

Legal Aid of North Carolina

Provides support to residents of NC who cannot afford an attorney. Top service areas included issues such as domestic abuse, eviction, immigration/naturalization, federally subsidized housing, and criminal record expungement

Smoky Mountain Office: 1286 W Main St. Sylva, NC 28779

Phone: (866) 219-5262

MENTAL HEALTH/MENTORING

Appalachian Community Services (Balsam Center)

Phone: 828-837-0071

Big Brothers/Big Sisters of Swain

Mentoring Services for School-aged Children

Address: 50 South French Broad, #213 Asheville, NC 28801

Phone: 828-736-0341

Helping Inspire Gifts of Hope, Trust, and Service [HIGHTS]

(For Youth counseling and youth mentoring services)

Address: 139 Allen St. Sylva NC, 28779

Phone: 828-507-7231

Email: gretametcalf@hights.org

Cornbread and Roses

Specializes in LGBTQ+ counseling but clients do not need to identify to receive their counseling and community services

Address: 1294 Savannah Dr. Sylva, NC 28779

Phone: (828) 283-0235

Website: www.cbrcounseling.org

MENTAL HEALTH/MENTORING

Meridian Behavioral Health

Day treatment, intensive in-home services, outpatient therapy, school counseling, family centered psychiatry, domestic violence intervention, social services assessments, medication management, psycho-social rehab, recovery education, sexual abuse intervention, suboxone clinics, intensive substance abuse, supported employment, community treatment, recovering support teams, and jail programs

Address: 44 Bonnie Lane, Sylva NC 28779

Phone: 828-631-3973

Email: info@meridianbhs.org

Suicide Prevention Hotline

Phone: 988 (Text or Call)

Vaya Health

Address: 128 Sylva Plaza, Sylva NC 28779

Phone: 828-225-2785

Email: customer.services@vayahealth.com

SUBSTANCE USE

Appalachian Community Services/The Balsam Center

Address: 91 Timberlane Rd. Waynesville, NC 28786

Phone: Psychiatric Clinic: (828) 454-7220

Adult Recovery Unit: (828) 454-1098

Inpatient Cocaine, Drug & Alcohol Rehab Helpline - Sylva

Full Spectrum Drug and Rehab Services

Phone: 877-475-0235

Website: masteralcoholanddrugrehab.com

Meridian Behavioral Health

Day treatment, intensive in-home services, outpatient therapy, school counseling, family centered psychiatry, domestic violence intervention, social services assessments, medication management, psycho-social rehab, recovery education, sexual abuse intervention, suboxone clinics, intensive substance abuse, supported employment, community treatment, recovering support teams, and jail programs

Address: 44 Bonnie Lane, Sylva NC 28779

Phone: 828-631-3973

Email: info@meridianbhs.org

TRANSPORTATION

Jackson County Transit

Address: 1148 Haywood Rd. Sylva, NC 28779

Phone: 828-586-0233

Services

-Door to door service: price can range from \$1-\$20

- Prescheduled rides
- Medical trips: Mondays, Wednesdays, and Fridays, between the hours of 9:30am and 1:30pm
- Out of county trips: must schedule a week in advance

-Jackson Trolley: \$1 each time you board

- The Jackson Trolley runs from Dillsboro to Southwestern Community College, Monday - Friday. First stop is 7:00am and last run 4:00-5:00pm. Saturday Service first stop is 10:00am. Last run 1:00-2:00 pm.

-Special Event Trips

-Rides to the Asheville Airport

-Rides to the Greyhound Bus Station

Request for transportation must be received by 2:00pm the day prior to the date of the trip.

TRANSPORTATION

Healthy Opportunities Pilot Program

(A new NC state Pilot Program to offer food boxes and mileage reimbursement to participants who have specific Medicaid plans as health insurance)

For more information, Please Contact an Eligible Health Insurance Provider:

AmeriHealth Caritas

855-375-8811

United Healthcare

800-349-1855

Healthy Blue

(Blue Cross Blue Shield) 844-

594-5070

Wellcare of NC

866-799-5318

Rolling Start NC

(Rolling Start is a non-profit group of car enthusiasts that refurbish donated vehicles that are then given to individuals in need of transportation to help work their way out of poverty in Jackson County, North Carolina.)

Website: www.rollingstartnc.org

Working Wheels WNC

Through a partnering agency found on their website, WNC residents can apply for cheap or free car repairs and/or a working vehicle for a flat rate of \$500.

Address: 76 Weaverville Rd, Asheville, NC 28804

Phone: (828) 633-6888

Website: <https://workingwheelswnc.org/>

UTILITIES ASSISTANCE

Jackson County Department of Social Services

Address: 15 Griffin St. Sylva, NC 28779

Phone: (828) 586-5546

Jackson Neighbors in Need

Phone: (828) 331-7177

Mountain Projects

Address: 154 Medical Park Loop, Sylva, NC 28779

Phone: (828) 586-2345

Salvation Army

Serves all of Western North Carolina for Food, Clothes, Utility and Rent Assistance

Address: 290 Pigeon St. Waynesville, NC 28786

Phone: 828-456-7111

United Christian Ministries of Jackson County, Inc.

Address: 191 Skyland Dr. Sylva, NC 28779

Phone: (828) 586-8228

WORK EXPERIENCES

Workforce Innovation and Opportunity Act (WIOA)

- Email:** Adult Program - sierra.bates@ncworks.org
Youth - Jackson, Macon, Swain Program - samoxendine@hights.org
Youth - Tri-County Program - sharee@hights.org
Youth - Haywood Program - nmedford@haywood.k12.nc.us

Workforce Preparedness Program [HIGHTS]

For 16-24 years of age who have a high school diploma

Phone: (828) 734-1183

Email: carolinewilliamson@hights.org

Website: www.hights.org

LIVE AND WORK

Nantahala Outdoor Center

Housing is affordable and meal plans are available for deduction out of paycheck. No transportation available from housing to work - must have your own transportation.

Address: 13077 Highway 19 W. Bryson City, NC 28713

Phone: 828-366-7502

Website: www.noc.com

Lyndon B. Johnson Job Corps

Address: 3170 Wayah Rd. Franklin, NC 28734

Phone: 828-524-4446

Oconaluftee Job Corps

Address: 502 Oconaluftee Job Corps Rd. Cherokee, NC 28719

Phone: 828-497-5411